

Booking Terms & Conditions

- · All event dates are subject to availability
- We will ask for a £15 per guest non-refundable, non-transferable deposit which will be used against the cost of the meal and cannot be used on drinks.
 - For Party Nights, Spa Packages and Visiting Friends & Family accommodation bookings, full nonrefundable prepayment is required.
- For New Year and Christmas package bookings £50 per person non-refundable and non-transferable deposit is required. The remaining payment is to be paid in full by 1st November 2020.
- Your booking will not be confirmed until we receive all the deposits. If you are paying on behalf of a large group, please send one cheque or arrange payment by one credit/debit card.
 - The balance of payment for all meals and accommodation must be received by 1st November 2020.
 - Menu pre-orders must be received by the hotel 21 days prior to your arrival.
- Bookings that cancel prior to 1st November 2020 will lose the deposits paid. Bookings that cancel after 1st November 2020 will be charged the total value of all the facilities they have reserved i.e. accommodation, meals, beverages.
- Menu choices and special dietary requirements must be supplied with the final balance of payment to ensure efficient service. There may be an additional charge for some special dietary requests which must be provided by the hotel or specialist suppliers.
- If you have any concerns regarding food allergens please ask a member of staff and you will be provided with detailed information on each dish.
 - Should you book after 1st November 2020 the hotel may request full prepayment at the time of confirmation.
 - All prices include VAT at the current rate.
 - Guests under 18 years old may be restricted at some events please check at time of booking.
 - The Party Night special accommodation rate is only available to guests attending a party night at the hotel and limited numbers of rooms are available.
- Almarose Hotels & Resorts reserve the right to change the advertised artistes without prior notice in the unfortunate circumstances of force majeure, ill health or forces beyond our control.
 - The hotel reserves the right to amalgamate Christmas events to ensure appropriate numbers, or to move an event to a smaller/larger room should numbers dictate.
- The hotel reserves the right to cancel any event for any reason at its discretion when all deposits and payments will be refunded.
 - The hotel management reserve the right to refuse entry to the hotel and to charge the company, organiser or individual for any damages caused by unreasonable behaviour.
- At some hotels bookings over 10 guests may be subject to a separate contract with different terms and conditions
- Private company bookings may be subject to a separate contract with different terms and conditions.
 - All rates quoted are subject to availability and correct at the time of going to print.
 - The hotel does not allow alcohol, aerosols or novelties to be brought onto the premises.